



THE OHIO STATE UNIVERSITY



Office of Ombuds Services

An independent, confidential space to discuss
issues and receive informal counsel and advice



The Office of Ombuds Services is staffed by two ombuds, the faculty ombudsperson and the graduate and professional student (GPS) ombudsperson. Faculty and GPS can discuss issues and receive informal counsel and advice. The ombuds help explore options and make decisions by gathering information and resources to aid in the process.

The ombudsperson will

- listen to all concerns and perspectives
- provide a safe and private place to share issues
- assist in navigating and interpreting university systems
- help explore options for resolution
- facilitate communication or mediate between individuals or groups
- identify available university resources to address concerns
- remain impartial to all parties involved in a conflict

While the ombuds do not take sides in a conflict, they report to university officials any trends emerging from the issues brought to them by faculty and graduate and professional students. They can recommend improvements to policies and procedures and identify persistent sources of conflict.



Learn more by visiting
go.osu.edu/ombuds

